

17<sup>th</sup> November 2008

Ms Lindsey Harris  
M35 Design

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Dear Lindsey

You have been our official website consultant for over two years and I thought it was high time we officially acknowledged your excellent work.

You have guided us re improvements to our website design but most notably have helped us achieve excellent and sometimes stunning results in our generic listings with search engines and the Google PPC campaign. The PPC campaign has undoubtedly been a great success for our business and has helped us to extend our reach to potential customers. Apart from a higher number of hits from more obvious markets such as the UK and the USA you should know we have engaged in new business as a direct result of the PPC campaign with clients from Romania, Bulgaria, Indonesia and several other countries.

Once again thank you for your assistance; I cannot imagine where we would be now without your expertise!

Kind regards



Paul Bailey  
Managing Director



**Collating Technology Solutions**

For the supply, manufacture and after sales service of collating, booklet making and pad book finishing equipment for the printing and allied trades.

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